

- 2020 IRONMAN Taiwan 70.3 bike shipping service
 - Bike shipping service (Bike case delivery)



※ TSA airport←→C4C booth in IM Taiwan 70.3 Taitung (Bike case delivery)

Early bird price (NOW-11/15) TWD\$2300/bike (round-trip) TWD\$1500/bike (one-way)

Standard price (11/16-02/14) TWD\$2620/bike (round-trip) TWD\$1700/bike (one-way)

Last minute price (02/15~02/29) TWD\$3150/bike (round-trip) TWD\$2050/bike (one-way)

◆ Bike pick up / drop off locations are available at Sheraton Taitung or 2nd parking lot of Taitung Forest Park.

For those whose accommodation is not at Sheraton Taitung, please pick up / drop off bike boxes/cases at 2nd parking lot of Taitung Forest Park. You can drop off your empty bike boxes/cases to us after bike assembly. We have containers to keep your bike boxes/cases.

◆ Discount applied for group with more than 8 bikes, please contact us for detail.

◆ There will be a charge of TWD.500 for order modification after 02/29.

◆ Order(s) placed after 02/29 might not be accepted. Even though C4C takes order(s) after 02/29, there will be a special operation handling charge of TWD.500.

Drop off airport	Drop off period	Pick up period at Taitung	Delivery class	Express fee to Taitung	Extra drop off fee	Drop off location
TSA	3/11 06-16	3/13 13-18	regular	0	1200	C4C booth in domestic terminal
	3/12 08-14	3/13 13-18			0	
	3/12 14-16	3/13 13-18	express	1000	0	
	3/13 08-13	3/14 13-18	regular	0	0	
	3/13 13-15	3/14 13-18	express	1000	0	
Drop off location	Drop off period	Pick up period at airport	Delivery class	Express fee	Extra pick up fee	Pick up location
C4C booth in venue / Hotel	3/15 13-18	3/16 12-20	regular	0	0	C4C booth in domestic terminal
		3/17 10-17			1200	
		3/18 10-17			1500	
		3/19 10-17				

※ Other bike shipping service and quotation

Additional insurance: TWD \$100 for +TWD \$30,000 insurance coverage

◆ For the athletes whose accommodation is not Sheraton Taitung Hotel, you can pick up and drop off your bike case at C4C booth in 2nd Parking lot of Taitung Forest Park. You can re-deposit your empty bike case at our container (no extra storage charge) after you pick up and assemble bike.



IRONMAN Taiwan TSA airport service counter location and direction

- Go straight after walking into arrival hall, then turn right to domestic hall, or
- Walk in from the door close to No. 18 pillar.



Bike case drop off / pick up notice at TSA airport

- Please check your drop off / pick up schedule and location.

※ KHH airport←→C4C booth in IM Taiwan 70.3 Taitung (Bike case delivery)

Early bird price (NOW-11/15) TWD\$1730/bike (one-way)

Standard price (11/16-02/14) TWD\$1935/bike (one-way)

Last minute price (02/15~02/29) TWD\$2275/bike (one-way)

◆ Bike pick up / drop off locations are available at Sheraton Taitung or 2nd parking lot of Taitung Forest Park.

For those whose accommodation is not at Sheraton Taitung, please pick up / drop off bike boxes/cases at 2nd parkinf lot of Taitung Forest Park. You can drop off your empty bike boxes/cases to us after bike assembly. We have containers to keep your bike boxes/cases.

◆ Discount applied for group with more than 8 bikes, please contact us for detail.

◆ There will be a charge of TWD.500 for order modification after 02/29.

◆ Order(s) placed after 02/29 might not be accepted. Even though C4C takes order(s) after 02/29, there will be a special operation handling charge of TWD.500.

Drop off airport	Drop off period	Pick up period at Taitung	Delivery class	Express fee to venue	Extra drop off fee	Drop off location
KHH	3/11 05-21	3/13 13-18	regular	0	400	Pinoy Express
	3/12 05-16	3/13 13-18			0	

※ Other bike shipping service and quotation

Additional insurance: TWD \$100 for +TWD \$30,000 insurance coverage

◆ For the athletes whose accommodation is not Sheraton Taitung Hotel, you can pick up and drop off your bike case at C4C booth in 2nd Parking lot of Taitung Forest Park. You can re-deposit your empty bike case at our container (no extra storage charge) after you pick up and assemble bike.

3F of KHH international airport



Pinoy Express service counter at 3F



※ TPE airport T2↔C4C booth in venue of IM Taiwan 70.3 Taitung (Bike case delivery)

◆ There is no bike drop off or pick up service in TPE T1

◆ Please drop off / pick up bike in TPE T2

Early bird price (NOW-11/15) TWD\$3200/bike (round-trip) TWD\$2080/bike (one-way)

Standard price (11/16-02/14) TWD\$3500/bike (round-trip) TWD\$2275/bike (one-way)

Last minute price (02/15~02/29) TWD\$4000/bike (round-trip) TWD\$2600/bike (one-way)

◆ Bike pick up / drop off locations are available at Sheraton Taitung or 2nd parking lot of Taitung Forest Park.

For those whose accommodation is not at Sheraton Taitung, please pick up / drop off bike boxes/cases at 2nd parkinf lot of Taitung Forest Park. You can drop off your empty bike boxes/cases to us after bike assembly. We have containers to keep your bike boxes/cases.

◆ Discount applied for group with more than 8 bikes, please contact us for detail.

◆ There will be a charge of TWD.500 for order modification after 02/29.

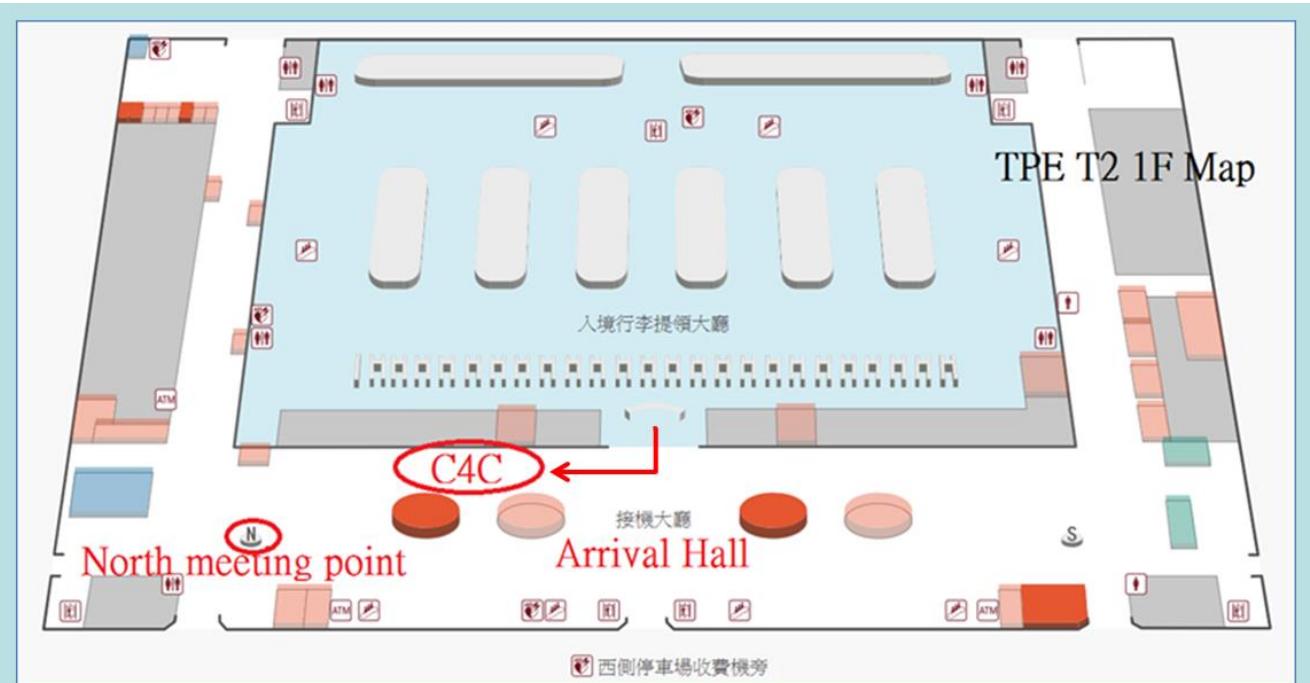
◆ Order(s) placed after 02/29 might not be accepted. Even though C4C takes order(s) after 02/29, there will be a special operation handling charge of TWD.500.

Drop off airport	Drop off period	Pick up period at Taitung	Delivery class	Express fee	Extra drop off fee	Drop off location
TPE T2	03/11 06-16	03/13 13-18	regular	0	1200	<u>C4C booth</u> <u>North side of arrival hall</u>
	03/12 06-09	03/13 13-18			300	
	03/12 09-14	03/13 13-18			0	
	03/12 14-16	03/13 13-18	express	1000	0	
	03/13 08-14	03/14 13-18	regular	0	0	
	03/13 14-16	03/14 13-18	express	1000	0	
Drop off location	Drop off period	Pick up period at airport	Delivery class	Express fee	Extra pick up fee	Pick up location
C4C booth in venue / Hotel	03/15 13-18	03/16 12-20	regular	0	0	<u>C4C booth</u> <u>North side of arrival hall</u>
		03/17 10-17			1200	
		03/18 10-17			1500	
		03/19 10-17				

※ Other bike shipping service and quotation

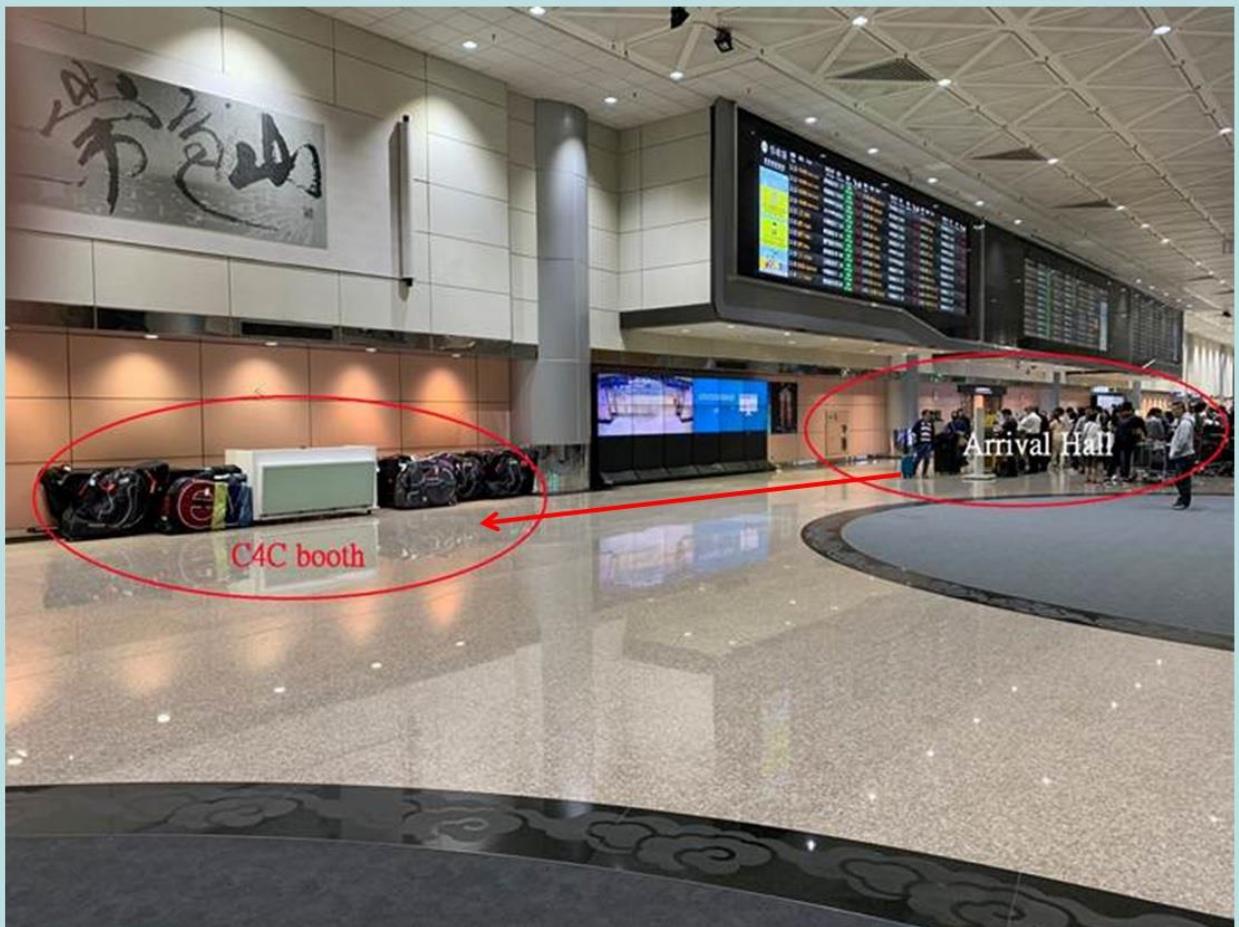
Additional insurance: TWD \$100 for +TWD \$30,000 insurance coverage

◆ For the athletes whose accommodation is not Sheraton Taitung Hotel, you can pick up and drop off your bike case at C4C booth in 2nd Parking lot of Taitung Forest Park. You can re-deposit your empty bike case at our container (no extra storage charge) after you pick up and assemble bike.



service counter location and direction to C4C booth at TPE airport Terminal 2

- From international arrival: after walking into arrival hall, turn right and go straight forward to north meeting point.
- Please check your drop off / pick up schedule and location.



• Notice

1. Bike should be well packed and ready for shipping.
2. Standard bike shipping service is from airport to and/or back from C4C booth in venue and Sheraton Taitung. We will provide container to keep your bike case after you pick up and assemble your bike without extra charge.
3. **Please confirm your itinerary before booking.** If the lead time of this service cannot meet your schedule, please do not book this service or contact us for special arrangement.
4. Bike case dimension limitation is **130cm*90cm*40cm (dimension of any side which is bigger than the regulation will be treated as over size bike case)**, and **maximum weight is 20 kg**.
Additional charge for over size is NTD. 500 or for over weight is NTD. 100 per kg for each bike case.
(Bike dimension and weight will be checked when you drop off bike case.)
5. It's only allowed to pack bike and wheel set inside the bike case. **Please don't pack your personal belongings in your carry-on luggage.**
6. **Tire pressure should be deflated completely. Grease items, CO2 cartridge(s), lithium battery and liquid items are not allowed in bike case.** Please leave your bike case unlocked for security check purpose when needed. **Athlete(s) should take your own responsibility for security check and transportation fail due to bike case locked.**
7. If the delivery causes damage of the bike, the insurance coverage is up to TWD. 20,000. But it is limited to the obvious dent and scratch. We are not liable for minor scratch which is not easy to identify the root cause. (If additional insurance needed, please purchase additional insurance when you place order.)
8. **We are not liable for any scratches or damages for those bikes which use carton case or soft-shell case.**
9. New pick up date and time will be re-arranged according to the listed lead time table if athletes don't drop off bike according to the provided drop off period when booking order. And we are not liable for any loss, cost, expense and itinerary delay due to this kind of athlete's own reason.
10. If any special requirement needed, please e-mail to service@c4c.com.tw
11. Listed rates are special packages for 2020 IRONMAN Taiwan 70.3 athletes. Once service purchase order is confirmed, cancellation is only available before February 1st, and the refund amount is 50% of the ordered service amount. From February 1st 2020(included), cancellation and refund will not be available.
12. Contact person : Harry Chang Email service@c4c.com.tw
CELL +886-975-908501 FAX +886-2-66019242
Line ID: harry1976 WeChat ID: harrychang1976
13. Once we receive pre-order form you filled, we will setup account and key in orders for you on our website accordingly. This usually takes few hours to 2 days depends on order volume. Order details and online payment link will send to you once order is completed. Please log in our website by the user name and password we sent to you to check order details and make payment within 3 days. If you have problem in filling in this form, please e-mail your detail itinerary to us, we can help to complete this form for you.
14. Link for 2020 IM Taiwan 70.3 bike shipping service is <https://www.c4c.com.tw/gamelist?view=80> or you can log into our website by clicking attached link in letter.

If you have any question, please e-mail us: service@c4c.com.tw

Instruction to log in our website and make payment

- Log in our website by the user name (e-mail address) and password you received.
MY ACCOUNT → SIGN IN

The screenshot shows the top navigation bar of the website. On the left is the language selection "ENGLISH". In the center, it says "Guest, Hello Welcome c4c-Cloud for cycles". On the right is the "MY ACCOUNT" icon. A dropdown menu is open next to "SIGN IN", containing "SIGN IN" and "SIGN UP" options. Below the top bar, there are links for "News", "Bike Shipping", "Logistics", "FAQ", and "SIGN IN/SIGN UP".

- Find your orders.
MY ACCOUNT → MY ORDERS

The screenshot shows the top navigation bar with the user's name "張鴻鵬, Welcome c4c-Cloud for cycles". To the right is the "MY ACCOUNT" icon. A dropdown menu is open next to "MY ACCOUNT", containing "DASHBOARD", "MY ORDERS", "PROFILE", and "LOGOUT" options. Below the top bar, there are links for "News", "Bike Shipping", "Logistics", "FAQ", and "MY ORDERS".

- Make payment.
Click Go to "Payment Page" button and follow instructions to complete payment.

The screenshot shows the "My Orders List" page. It displays a single order with the following details:

Item	1	Order lines	1
Order Num		Race Item	2018 IRONMAN 70.3 Taiwan-Taitung
Amount	NT:2,500	Order Date	2017-12-12 22:40:15
Status	待付款 / Awaiting payment	Payment Date	0000-00-00 00:00:00

Below the table, under "What you can do", there is a green button labeled "Go to "Payment Page"" which is circled in red.

- Payment status checking.

Order status will be "已付款/Payment completed" after you make payment successfully.

C4C Bike Shipping Order Form

Main Order		Race Item	2018 IRONMAN 70.3 Taiwan-Taitung(
Amount	NT:1,988	Order Date	2017-12-12 13:45:06
Status	已付款 / Payment completed	Payment Date	2017-12-12 13:45:06

● Online transaction by credit card

1. Key in credit card number
2. Key in 3-digital Card Validation Code on the back side of credit card
3. Select Expire Date same as on credit card
4. Key in security verified code next to the input field



歡迎您光臨本行特約商店：環○暑○揭○○○○○砍○
您採用本行 SSL PLUS 網路交易安全機制付款！

訂單編號 Order Number	C4C1515423900670523			  
訂單金額 Purchase Amount	100	新台幣 NT Dollars		
信用卡卡號 Credit Card Number	<input type="text"/> - <input type="text"/> - <input type="text"/> - <input type="text"/>			
三碼檢查碼 3-digital Card Validation Code	<input type="text"/> 背面後三碼檢查碼,如右圖 <small>解說 CVC2 is printed as last 3-digit value on signature pane</small>			
信用卡到期[月/年] Expire Date	1	/	2018	
	<small>Format followed by Credit Card</small>			
安全驗證碼 SecureCode	1680	→	<input type="text"/> 請輸入左圖所顯示之數字	
	<small>重新產生安全驗證碼</small>			

注意事項：

- 1.確認付款後，請勿重新整理頁面，導致重覆授權。
- 2.交易進行中，請勿關閉視窗。

[取消本交易 Cancel](#)

[確認付款 To Pay](#)

本交易傳送資訊將藉由
VeriSign
128bits SSL 伺服器憑證
進行資料安全保護

建議您在點選刷卡確認鈕前，記下或列印您的訂單編號與消費金額，按下『確認付款 To Pay』鍵後，請等待出現授權結果的畫面，才關閉瀏覽器或跳離本網頁；倘若出現作業逾時的回應，請您稍後回到網路商場重新刷卡購物，或請您詢問購物網站是否成功收到該筆訂單及其處理情況，以保障您消費之權益；為了保障您的刷卡安全，請您注意瀏覽器左下角的計時說明，如未能於時間內完成輸入，本交易視為交易不成功，如欲取消本次交易，請勿直接關閉瀏覽器，請按下『取消本交易 Cancel』鍵，本交易則將不會進行相關授權作業。

